



Quality Policy

The Mission of Ekistics is to provide quality professional urban and regional planning and design services and to operate as a market place leader in South Australia.

In support of its mission Ekistics shall maintain integrity, is committed to client focus and will maintain high a high standard of client service by:

- Employing only highly trained staff with proven excellence in their respective fields;
- Ensuring our staff are suitably trained with strong industry representation and engagement to ensure continuous improvement, knowledge, capacity and capability;
- Ensuring client needs and requirements are clearly understood and articulated prior to undertaking any task or project;
- Maintaining procedural transparency and ensuring clients have clear access to relevant information including ongoing communication on the progress and status of projects and commissions;
- Maintaining a strong sense of responsibility to provide clients with excellent service throughout all stages of engagement; and
- Continually monitoring our value proposition and cost efficiency of our services.

The major objectives Ekistics strives to achieve are as follows:

- To satisfy the needs of its clients in development and planning advisory services;
- To provide quality services in keeping with professional ethics;
- To review continuously its methodology to ensure optimum efficiency; and
- To perform to enhance its reputation.

Ekistics aims to provide job enrichment for its staff and a friendly supportive, interactive and collegiate work environment.

Our valued staff are efficient, qualified, disciplined and politically connected and astute professionals.

ekistics